



Underpayments	When would I use Underpayments?	
<p>Rivet Underpayments helps you detect, analyze and resolve underpaid claims through:</p> <p>Payer Contract Analysis Store, analyze and manage your payer contracts.</p> <p>Claim Payments Auditing Automatically detect inaccurately paid claims.</p> <p>Underpayments Analysis Drill down and investigate the reasons you're getting underpaid.</p> <p>Underpayments Workflow Management Delegate claims to your team and track underpaid claims to resolution through workflow statuses.</p>	Day-to-day issues you encounter	How Rivet Underpayments helps
	I have to audit many claims manually to find claims that need to be reworked.	→ Automatically detect inaccurately paid claims so you can avoid wasting time and get paid faster.
	It's difficult to track why claims are being underpaid and how extensive of an issue specific underpayments are.	→ With just a few clicks, you can see exactly why claims are being underpaid so you can address the root issue with the payer.
	It's difficult to manage the resolution status of every underpaid claim.	→ Easily track all of your underpaid claims to resolution and quickly see what's left to complete, even when you assign claims to individual team members.
	Managing payer contracts is tricky with the vast amount of payer contracts and health care providers we manage.	→ Rivet will store all of your contracts in one place so you can easily keep everything up-to-date and negotiation ready.

“Rivet has driven up revenue massively. It paid for itself in less than a month. Many EMRs have contract tools on the backend but they're impossible to get to work right. Rivet even has orthopaedic-specific rules all figured out. **I've never seen someone do what they do. The biggest thing is that we're getting paid what we're supposed to and Rivet helps with that.**”

— Jennifer Davison, CEO of Vero Orthopaedics